availability of resources and depending upon merit of each case.

(b) Preference is given to the Gram Panchayat Headquarter Villages of rural and backward areas for opening of Post Offices subject to fulfilment of prescribed norms and availability of resources.

(c) Out of 204 Villages in the National Capital Territory of Delhi, 111 Villages, which justify the opening of Post Offices as per norms, already have post offices.

(d) Does not arise in view of (c) above.

STATEMENT

Details of targets & achievements regarding opening of Post Offices in Delhi during the last 3 years and current year 1996-97 till date

Year	Targets Fixed		Post Offices Sanctioned	
	Branch Post Offices	Sub Post Offices	Branch Post Offices	Sub Post Offices
1993-94	-	6	-	8
1994-95	-	10	-	1
1995-96	-	10	-	2
1996-97 (till date)	1	10	-	3
Total	1	36	-	14

Telephones to Gram Panchayats in the Country

3070. SHRI D P YADAV: Will the Minister of COMMUNICATIONS be pleased to state

(a) whether the Government have provided telephone facility to all Gram Panchayats in the country;

(b) if so, the number of Gram Panchayats in Uttar Pradesh which have not been provided with telephone facility so far, District-wise; and

(c) the steps taken by the Government to make telephone facility better in Gram Panchayats?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA) : (a) No Sir.

(b) 45840 Gram Panchayats in Uttar Pradesh have not been provided with telephone facility so far. The Districtwise details for U.P. (West) and U.P.(East) is enclosed in Statement I and II respectively.

(c) Better technologies are planned to be inducted and maintenance efforts have been intensified.

STATEMENT-I

List of District-wise number of Panchayats without telephones

Sl.No.	District	No. of Panchayats
	U.P. (West)	
1.	Agra	123
2.	Firozabad	84
3.	Saharanpur	376
4.	Hridwar	132
5.	Mathura	157
6.	Etah	492
7.	Almora	1042
8.	Pithoragarh	494
9	Rampur	402
10.	Pilibhit	481
11.	Badaun	705
12.	Ghaziabad	222
13.	Bulandshahr	656
14.	Pauri	1003
15.	Uttarkashi	326
16.	Tihri	758
17.	Chamoli	553
18.	Bijnaur	579
19.	Moradabad	964
20.	Bareilly	804
21.	Dehradun	214
22.	Muzaffarnagar	152
23.	Nainital	300
24.	Meerut	0
25.	Aligarh	502
	Total	11521

STATEMENT-II

List of District-wise number of Panchayats without telephones

S.No.	District	No. of Panchayats
1	2	3
	U.P. (East)	
1.	Allahabad	1439
2.	Azamgarh	1795
3.	Ballia	471
4.	Basti	1842
5.	Banda	319

1	2	3
6.	Bahraich	1165
7.	Barabanki	1039
8.	Deoria	2153
9.	Padrauna	Newly created district
10.	Etawah	629
11.	Faizabad	1256
12.	Ambedkarnagar	Newly created district
13.	Farukhabad	609
14.	Fatehpur	773
15.	Gorakhpur	949
16.	Gonda	1630
17.	Gazipur	946
18.	Hardoi	1185
19.	Hamirpur	381
20.	Mahoba	Newly created district
21.	Jaunpur	1435
22.	Jhansi	245
23.	Jalaun	347
24.	Kanpur City	35
25.	Kanpur Dehat	736
26.	Lucknow	41
27.	Lakhimpur	746
28.	Lalitpur	293
29.	Mainpuri	336
30.	Mirzapur	647
31.	Mau	221
32.	Maharajganj	1180
33.	Pratapgarh	1276
34.	Raibareilly	904
35.	Sultanpur	1084
36.	Sitapur	1060
37.	Shahjahanpur	1052
38.	Siddharth Nagar	1275
39.	Sonbhadra	399
40.	Unnao	791
41.	Varanasi	1339
42.	Bhadoi	Newly created district
43.	Ferozabad	296
	Total	34319

[English]

Modernisation/Expansion of MTNL, Delhi

3071. DR. C. SILVERA :
SHRI SATYA DEO SINGH :

Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether MTNL, Delhi has been concentrating on accelerating the pace of modernisation and expansion;

(b) if so, progress made in each service as on November 20, 1996;

(c) whether MTNL has also been emphasising on consolidation of growth, enhancing customer access, increasing customer convenience and bringing about greater customer satisfaction;

(d) if so, the details thereof alongwith steps taken in this regard field-wise;

(e) whether Fault Repair Service and Voice Mail Fault Repair Services has been computerised in all exchanges of Delhi;

(f) if so, the details thereof with criteria to avail of these services;

(g) whether the Government also propose to introduce above system in other cities of the country, and

(h) if so, the details thereof?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA) : (a) Yes Sir.

(b) The details are as per enclosed statement-I

(c) Yes Sir.

(d) As per Statement-II attached.

(e) Fault Repair Services of All major exchanges of MTNL, Delhi have been computerised and Voice Mail Fault Repair Service has been introduced in all exchanges of Delhi.

(f) These services are available to all the customers.

(g) and (h). Yes, Sir. Depending upon the local requirements, technical feasibility and availability of equipments, these systems are being introduced progressively in all the major centres.

STATEMENT-I

Details of Modernisation and Expansion of Telecom Services

(i) *Upgradation of technology.*

All electro-machanical strowger type and Penta-Conta Cross Bar type exchanges have been replaced by Modern electronic exchanges.